

I would like to comment on two things. The first is my level of disgust that auto-dialing by telemarketers is legal. The second is to share a horrific experience with an MCI telemarketer.

The computer dialing is incredibly abusive. I've received up to 20 calls a day from such things, dialing my number every 30 minutes all day long. I was under the impression that it is illegal to dial a number with the intention to hang-up, which is EXACTLY what these companies are doing. They are dialing multiple numbers and intending to hang-up.

I majored in marketing in college and recognize the value/need for telemarketing. However, the current environment is the equivalent to harassment. Due to the behavior of some telemarketers I will not talk to ANY.

Over the summer I received a call from a telemarketer representing MCI, trying to sign me up for their local phone service. I had recently switched from SBC to RCN, and told the telemarketer that I was not interested in switching. He became argumentative and told me he couldn't understand why I wouldn't want to switch. I asked him to remove me from the list several times and not call me again and he continued to argue with me. After the argument had gone on long enough I demanded that he remove me from the list and I hung up the phone. I do NOT pay an insultingly high phone bill for monthly phone service to be harassed in my own home.

Please create a USEFUL nationwide do not call list, one that does not have so many exceptions that it fails to protect consumers. At the very least please outlaw automated dialing programs that hang up on consumers.

Thank you.

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